

FAQ's

1. What types of apparel can the vending machine sell?

- **Answer:** The vending machine can stock a wide range of apparel, including T-shirts, hoodies, sweatshirts, shorts, toques and caps. Additionally, it can offer basic necessities such as socks, water bottles, lanyards, and other club-specific merchandise. Products are fully customizable to your club's needs.
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2. How much space does the vending machine require?

- **Answer:** Our vending machines are compact and designed to fit in spaces as small as 4 feet wide and 2 feet deep. They can be placed in locker rooms, lobbies, or other high-traffic areas without disrupting the flow of the space.
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3. How are the items organized inside the machine?

- **Answer:** Items are organized by size, category, and type, ensuring easy selection for customers. Machines use adjustable shelving and compartments to accommodate various products while maximizing storage capacity.
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4. How will the vending machine handle different sizes?

- **Answer:** The vending machine is equipped with clearly labeled slots and a scannable QR code, displaying available sizes for each item. Customers can select their desired size, and the machine dispenses it seamlessly.
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5. What happens if the machine runs out of stock?

- **Answer:** Our machines are equipped with remote monitoring technology to track inventory levels. When stock is low, our team is notified and restocks the machine promptly to ensure uninterrupted availability.
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6. What payment methods are accepted?

- **Answer:** The vending machine accepts a variety of payment methods, including credit and debit cards, mobile wallets (Apple Pay, Google Pay), and other cashless options. This ensures a fast and convenient checkout experience.
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7. Who will handle stocking and maintenance?

- **Answer:** We handle all stocking and maintenance. Our team ensures the machine is regularly restocked based on demand and performs routine maintenance to keep it running smoothly. Technical issues are resolved quickly with our 24/7 support.
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8. Can customers return or exchange items?

- **Answer:** Yes, customers can initiate returns or exchanges by contacting our customer support team. We provide easy instructions and ensure quick resolution, so members always have a positive experience.
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9. How will the organization benefit financially?

- **Answer:** The organization earns a share of every sale made through the vending machine. This creates a passive revenue stream with no upfront costs or operational burden. Additionally, offering branded merchandise enhances member loyalty and boosts club visibility.

10. Is there a cost to the organization?

- **Answer:** No, there is no upfront cost to the organization. We provide the vending machine, handle installation, and manage maintenance, allowing your club to earn revenue without any financial burden.
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11. How are prices for the apparel determined?

- **Answer:** Prices are set collaboratively. We consider factors such as production costs, market demand, and your club's preferences to ensure items are affordably priced while still generating revenue.

12. Can the vending machine be branded for the organization?

- **Answer:** Yes, the machine can be customized with your organization's logo, colors, and branding to align with your identity and enhance visibility.

13. Can the inventory be updated for special events or seasons?

- **Answer:** Absolutely! We offer flexibility to update inventory for seasonal gear, tournament-specific apparel, or promotional items to meet event-specific needs.

14. How can the vending machine contribute to our community outreach efforts?

- **Answer:** By offering branded merchandise and necessities, the vending machine can act as a touchpoint for community engagement. Proceeds can also be allocated to community programs or initiatives to create a positive impact.

15. What happens to unsold inventory?

- **Answer:** Unsold inventory is either rotated into other vending machines, returned to stock for future use, or discounted during promotions to minimize waste and maximize sales.

16. How do we promote the vending machine to our community?

- **Answer:** We provide marketing materials, including social media templates, email campaigns, and in-club signage, to help you promote the vending machine and increase awareness.

17. Who determines how the revenue is used?

- **Answer:** The organization has full control over how revenue is utilized. Many clubs reinvest earnings into facilities, programs, or community outreach efforts.